From: EChild0861@aol.com@inetgw

To: Microsoft ATR

Date: 1/24/02 6:14am

Subject: Microsoft Settlement

To Whom It May Concern:

I wish to state my sentiments on the antitrust case against Microsoft. As a frequent computer user, Microsoft has given my family and me a great variety of choices and types of applications. I can and do use other programs, including Netscape, but I have been more than pleased with Microsoft products. The truth is that Microsoft products are very high quality, and therefore, the public benefits by using them. Punishing them for having a corner on the software market is simply punishing creativity and enterprise, and the customer is the one who suffers in the end. We as customers can choose other products if we wish - just because Microsoft products are packaged with a new computer does not mean that every person will choose to use them. Providing a good service to new users for a good price is not a crime, and should encourage the competitors to try to improve their products to attract more customers. Please bring this suit against Microsoft to an end, and allow consumers to have the full range of choices we have enjoyed to this point. Thank you.

Sincerely, Eileen F. Childers PSC 36 Box 288 APO, AE 09456

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